

Get hands-on experience in a growing industry. This qualification provides a pathway to work in restaurants, hotels, motels, clubs, pubs, cafes and coffee shops. It provides options for specialisation in areas such as accommodation services, food and beverage and gaming. The qualification also allows an outcome for small businesses requiring multi-skilled employees.

"There is no love sincerer than the love of food."

George Bernard Shaw,

Duration: 12 months / Training: Wed 1:00pm - 5:30pm / 1 placement day per week

Employer: Victorian Group Training Co Ltd.

Registered Training Organisation: William Angliss Institute

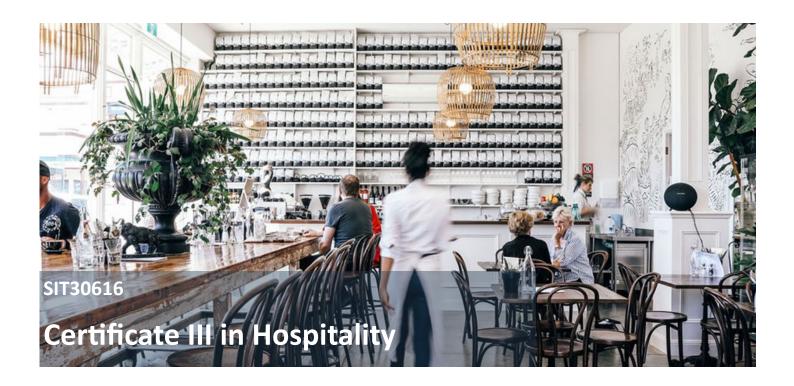
# **Course Units**

Code	Name
SITHIND002	Source and use information on the hospitality industry
BSBWOR203	Work effectively with others
SITHIND004	Work Effectively in Hospitality Service
SITXCCS006	Provide Services to customers
SITXCOM002	Social & Cultural sensitivity
SITXHRM001	Coach Others in job skills
SITXWHS001	Participate in safe work practices
SITXFSA001	Use hygienic practices for food
BSBITU306	Design and produce business documents
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB002	Provide responsible service of alcohol
SITHFAB005	Prep & serve coffee
SITHFAB007	Serve food and beverage
SITHFAB014	Provide table service of food and beverage
SITHFAB016	Provide advice on food
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# Career Pathways Chart

### Example Pathways\*

#### **Certificate III level**



- Bar Attendant
- Espresso Coffee Machine Operator (Barista)
- Head Waiter
- Waiter
- Waiter (Hotel/Fine Dining)
- Waiter Conferences and Events

## **Certificate IV level**



- Concierge
- Food and Beverage Supervisor
- · Front Office Supervisor

#### **Diploma level**



Restaurant Manager

#### **Higher Education**



 Hospitality and Tourism Industry

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